TERMS & CONDITIONS

Dr Ken Ho Aesthetic Dentistry
Effective Date: April 2026

Dr Ken Ho Aesthetic Dentistry is operated by Ho Investments Pty Ltd as trustee for Ho Investment Trust (“we”, “us”, “our”).

By accessing this website, submitting an enquiry, requesting an appointment, or using our services, you agree to these Terms and Conditions.

1. Website Information

The content on this website is provided for general information purposes only. It does not constitute medical or dental advice and must not be relied upon as a substitute for professional consultation, examination, diagnosis, or treatment.

A comprehensive clinical assessment is required before any treatment recommendation or procedure.

2. Treatment Suitability

All dental and aesthetic treatments involve risks, benefits, limitations, costs, and ongoing maintenance requirements.

3. Enquiries and Appointments

Appointments may be requested via our website, phone, email, or other approved communication channels.

We may require a booking fee or deposit for certain appointments or treatment times. Where applicable, details of fees, deposits, and cancellation policies will be provided at or before the time of booking.

Failure to attend an appointment, or to provide adequate notice of cancellation or rescheduling, may result in forfeiture of any booking fee or deposit.

4. Fees and Payments

All fees for consultations, treatments, and related services will be clearly explained prior to proceeding.

Payments must be made using the methods we make available from time to time.

5. Refunds

Booking fees, deposits, and treatment fees may be non-refundable, except where required by law or at our discretion.

Nothing in these Terms limits any rights you may have under applicable consumer laws.

6. Communications

By providing your contact details, you consent to being contacted via phone, SMS, and email in relation to your enquiry, appointments, treatment, aftercare, and other service-related matters.

We may engage trusted third-party providers and software platforms to facilitate these communications.

Where you have expressly opted in, we may also send marketing and promotional communications. You may opt out at any time.

7. Privacy

Your personal information, including sensitive health information, is handled in accordance with our Privacy Policy.

By using our website or submitting your details, you acknowledge that your information may be collected, used, stored, and disclosed as outlined in that policy.

8. Third-Party Services

We may use third-party providers to support our operations, including website hosting, booking systems, CRM platforms, communication tools, payment processors, and analytics services.

We are not responsible for the content, availability, or privacy practices of third-party websites or platforms that are not under our control.

9. Intellectual Property

Unless otherwise stated, all content on this website is owned by us or used under licence.

You must not copy, reproduce, republish, or distribute any website content without prior written consent, except as permitted by law.

10. Website Use

You agree not to use this website for any unlawful purpose or in any way that may interfere with its functionality, security, or availability.

11. Limitation of Liability

To the maximum extent permitted by law, we are not liable for any indirect, incidental, or consequential loss arising from:

- Use of, or inability to use, this website
- Reliance on website content
- Technical issues beyond our reasonable control

Nothing in these Terms excludes or limits any rights that cannot lawfully be excluded.

12. Updates

We may update these Terms and Conditions from time to time. The most current version published on this website will apply from the stated effective date.

13. Contact Us

Dr Ken Ho Aesthetic Dentistry
Operated by Ho Investments Pty Ltd as trustee for Ho Investment Trust

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Phone: +61 2 9499 5086
Address: Suite 3, 9 Wade Lane, Gordon NSW 2072
Website: www.drkenho.com.au

Required Consent:
By submitting this form, you consent to Dr Ken Ho Aesthetic Dentistry contacting you via phone, SMS, and email regarding your enquiry, appointment, or treatment. We may use trusted third-party providers and software platforms to send these communications on our behalf. Please refer to our Privacy Policy for further information.

[ ] I agree to receive occasional SMS and email updates, educational content, and promotional offers from Dr Ken Ho Aesthetic Dentistry. I understand that I can opt out at any time.